**Care Coordinator Needs Assessment Checklist**

The following is a list of potential services that a child with medical complexity may use.

Consider your current knowledge within each domain and rate yourself. Then highlight particular subdomains that you want to target for training in the next half year.

1. **Formal family support and advocacy:**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| None | Introductory | | | Mid-level | | | High-level | | | Mastery |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

Circle items where you would like to focus your next steps in training.

|  |  |
| --- | --- |
| * Advocacy services * Child care * Insource, Family Voices, About Special Kids * Disease-specific organizations * Fraternal organizations * Community centers * Respite care * Social media -blogs, List serv, etc * Spiritual and faith communities |  |

1. **Natural family supports:**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| None | Introductory | | | Mid-level | | | High-level | | | Mastery |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

Circle items where you would like to focus your next steps in training.

* Blogs
* Extended family
* Friends of child
* Neighbors/ parental friends
* Support groups for child, siblings and parents
* Clubs/cultural organizations/groups

1. **Social Services:**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| None | Introductory | | | Mid-level | | | High-level | | | Mastery |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

Circle items where you would like to focus your next steps in training.

* Department Family Resources
* Child/Adult Protective Services
* Department Children Services/foster care
* Court Appointed Special Advocates
* Financial assistance (SSI/SSDI)
* Home visiting– Healthy Families, Nurse-Family Partnerships, WeCare
* Centers for Independent living
* Housing assistance
* Transportation assistance (payers, bus drivers)
* Voluntary organizations (Easter Seals, etc.)
* Food subsidies (Women, Infants and Children Food, SNAP)/pantries
* Child care vouchers

1. **Advocacy:**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| None | Introductory | | | Mid-level | | | High-level | | | Mastery |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

Circle items where you would like to focus your next steps in training.

* Advisory committees and councils
* Public testimony
* Non-profit voluntary organizations

1. **Employer/Work:**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| None | Introductory | | | Mid-level | | | High-level | | | Mastery |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

Circle items where you would like to focus your next steps in training.

* Employer
* Worksite accommodations
* Disability benefits/Ticket to work
* Vocational rehabilitation
* FMLA supports

**Health services:**

1. **Physical health:**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| None | Introductory | | | Mid-level | | | High-level | | | Mastery |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

Circle items where you would like to focus your next steps in training.

* Primary pediatric care
* Pediatric subspecialty care
* Hospitals
* Emergency & Urgent care
* Dialysis
* Chemotherapy
* Home health care
* Palliative care & Hospice
* Dental care
* Nutrition education/consultation
* Vision and hearing care
* Primary adult care
* Adult subspecialty care
* Complementary & alternative (chiropractic, acupuncture, homeopathy, etc)
* Traditional healers

1. **Mental health:**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| None | Introductory | | | Mid-level | | | High-level | | | Mastery |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

Circle items where you would like to focus your next steps in training.

* Behavior therapy – functional behavior analysis, interventions
* Family therapy
* Adult services
* Marital counseling
* Mental health counseling
* Psychiatry
* Crisis services
* Day programs
* Residential facilities
* Medicaid rehab option services

1. **Ancillary services:**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| None | Introductory | | | Mid-level | | | High-level | | | Mastery |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

Circle items where you would like to focus your next steps in training.

* Care navigation
* Interpretation/translation
* Service animals
* Laboratory
* Radiology/imaging
* Participation in research projects
* Genetic counseling
* Pharmacy/medication reconciliation

1. **Developmental disabilities & rehabilitation:**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| None | Introductory | | | Mid-level | | | High-level | | | Mastery |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

Circle items where you would like to focus your next steps in training

* BDDS and A&D waivers
* Applied Behavioral Analysis (ABA)
* Developmental screening
* Durable Medical Equipment (DME)
* Equipment repair
* Paratransit/accommodated transportation (disability parking)
* Home/vehicle modifications
* Physical/Occupational therapy
* Music therapy
* Equine therapy
* Speech/language/feeding therapy
* Psychological testing/treatment
* Protective supervision

1. **Long Term Care:**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| None | Introductory | | | Mid-level | | | High-level | | | Mastery |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

Circle items where you would like to focus your next steps in training.

* In-home health services
* Medical supplies
* Residential facilities
* Visiting nurses

**Community services:**

1. **Education:**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| None | Introductory | | | Mid-level | | | High-level | | | Mastery |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

Circle items where you would like to focus your next steps in training

* Augmentative communication
* After-school care
* Child care/ First Steps
* 504 plan/Health plan
* Head Start/Preschool
* Home schooling
* Individual Education Plan (IEP)
* Psychoeducational testing
* Public, charter, private schools
* School personnel as supports - teacher of record, special education director, etc.
* School health/mental health services
* School therapists – PT/OT/Speech
* Vocational rehabilitative services

1. **Recreation & Community Resources:**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| None | Introductory | | | Mid-level | | | High-level | | | Mastery |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

Circle items where you would like to focus your next steps in training

* Individual lessons/recreation
* Teams, group activities and clubs
* Public accommodations to access
* Adaptive recreation
* Special needs camps/ programs (Special Olympics, etc)

1. **Public Safety:**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| None | Introductory | | | Mid-level | | | High-level | | | Mastery |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

Circle items where you would like to focus your next steps in training

* Disaster preparedness/disaster kit
* Evacuation chairs
* First Responders (EMT, police, fire)
* Emergency backup for power outages

**Legalistic services:**

1. **Legal:**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| None | Introductory | | | Mid-level | | | High-level | | | Mastery |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

Circle items where you would like to focus your next steps in training

* Accommodations for disability
* Private lawyer, pro-bono, legal aid
* Financial planning, wills, trusts
* Guardianship, power of attorney, supported decision-making
* Advance healthcare directive
* Public benefits eligibility appeals (health care, SSI, disability care)
* Public benefits denial, reduction, or delay (insurance, treatment)
* Special education appeals
* Special needs trusts, ABLE accounts, caregiver wills/life insurance

1. **Juvenile Justice:**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| None | Introductory | | | Mid-level | | | High-level | | | Mastery |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

Circle items where you would like to focus your next steps in training

* Expungement of records
* Mental/behavioral health services
* Substance abuse/addiction services
* Access to health care
* Medication management
* Special education
* Trauma informed care

1. **Insurance and financing:**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| None | Introductory | | | Mid-level | | | High-level | | | Mastery |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

Circle items where you would like to focus your next steps in training

* Private plans – employer
* Public (Medicaid/Medicare/Tricare)
* Federal exchange - individual
* Children with Special Health Care Services
* Insurance advocacy
* Free clinics, sliding scales, discounted medications
* Special grants